

Date: Monday, 24th August 2020  
Our Ref: MB/SS FOI 4415

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**Re: Freedom of Information Request FOI 4415**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 07th August 2020.

Your request was as follows:

1. If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend?

Annual Spend (Apr 19 - Mar 20) - £4,393,814.75 (Bank and Agency)

With regards to how many are currently working across the trust this will change on a day to day basis so we wouldn't have a specific number due to the fluctuations in ward fill rates and staff available

2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers?

Vendor Managed Service

3. Through what government framework has the service been procured and when is it being retendered or up for renewal?

HealthTrust Europe - Contract end date 1st August 2023

4. Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used?

NHS Professionals

5. If you use any shift scheduling software e.g. Allocate and when is the licence/contract up for renewal?

Skills For Health - Real Time Rostering and DRS

6. Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal?

Alan Burgess - Deputy Head of Procurement

Please see our response above in [blue](#).

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005,

Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 4415 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**